



Dyson Disclaimer

Dear Customer, all the products you purchase through the Dyson Online Webshop (<https://shop.dyson.co.za>) are provided by Tudortech, who are the official distributor for Dyson in South Africa. The order processing, fulfilment, delivery and the after-sales services are provided by Tudortech.

Please be aware that American Express and Diner's Club cards are not accepted as payments

For further information please see the Tudortech Website Terms and Conditions below

Tudortech Website Terms and Conditions

By using the "Tudortech" website (<http://www.tudortech.co.za>) you confirm that you have read the terms and conditions regarding the conduct of parties accessing or using the "Tudortech" website to trade and that you agree to be bound by these terms and conditions. Please note that should you not agree to the terms and conditions stated below, you may not use the "Tudortech" website. The site is managed in the Republic of South Africa and promotes the sale of various branded product lines. Purchases made from the site are subject to the terms and conditions of this agreement. By shopping or browsing on this site, you acknowledge that you have read, understood and agreed to be bound by this Agreement, and the other policies displayed on this site.

Terms of Use of The "Tudortech" Website

The "Tudortech" website may not be reproduced, duplicated, copied, sold, or otherwise exploited for any commercial purpose without the prior written consent of "Tudortech".

Disclaimer Of Warranties And Limitation Of Liability

By visiting the "Tudortech" website site on the Internet you agree that using this service is entirely at your own risk. The site and its contents are provided on an "as is" basis and "Tudortech" makes no representations or warranties of any kind.

The Information expressed and displayed on this site should not be regarded as the opinion of "Tudortech". Potential clients are encouraged to consult professional advice before taking any course of action related to information displayed on this site. To the full extent permissible by South African law. "Tudortech", its directors, employees, suppliers or service providers disclaims all representations including the accuracy of content or information, products or services.

"Tudortech" does not guarantee that the services provided by the site will be uninterrupted or error free, or that the website, its servers or e-mails sent from "Tudortech" are free from viruses.

"Tudortech", their directors, members, employers, employees and suppliers shall not be liable for any loss, damage or expense which may be suffered.

By accepting the terms and conditions you indemnify "Tudortech" from any loss or damage suffered, including without limitation in respect of any claim or demand by any third party by reason of any act or omission on your part or that of any family member, agent or representative acting on your behalf in connection with transactions concluded.

"Tudortech's" liability whether in contract or delict arising from any breach of any obligation in terms of this Agreement, negligence or otherwise shall not exceed at any time more than the monetary value of the items purchased with regards to any dispute.

Although reasonable care has been taken to this site's content, Tudortech does no warrant or represent that this site's content is accurate, complete, or up-to-date. Nor does it warrant or represent that access to and use of this site or the server which makes it available will be uninterrupted or error-free. The content of this site may include technical inaccuracies or typographical errors for which Tudortech assumes no responsibility.

Applicable law

The "Tudortech" website and all communications and transactions concluded using the website, are governed by the laws of the Republic of South Africa.

Invitation to do business

The products which are displayed on the "Tudortech" website is seen as an invitation to do business with "Tudortech". Transactions are only confirmed when "Tudortech" has accepted your transaction and the acceptance is communicated to you via email or telephone call.

The price of any products sold through "Tudortech" including shipping costs shall be relayed to you at the time of your order. By visiting the "Tudortech" website you agree that the terms and conditions will be applicable to all further transactions and website visits. Cancelled orders and unwanted goods

You have 7 days the "day after" the day that the goods are received under the distance selling act from arrival of the goods to cancel your contract. The goods must be returned to us in the condition they were despatched, complete with all packaging and in a re saleable state. The goods remain YOUR responsibility until they are received and signed for by us.

Delivery

Free delivery is only applicable for products in excess R1000 within South African borders.

Electronic communications

When a user visits "Tudortech" or sends e-mails to "Tudortech", you are consenting to communicating with us electronically. "Tudortech" will communicate with you by e-mail.

User Information

When purchasing products, you are required to provide "Tudortech" with complete and accurate information about yourself and you agree that the information provided to "Tudortech" is correct. Purchasing from "Tudortech" is restricted to persons over the age of 18. Any person not permitted to register as a purchaser but who does so, shall be guilty of committing fraud.

Free and Non-Free Email Accounts

Please note that without a valid/non free email address/account, you will not be able to purchase products displayed on "Tudortech" website with a credit card. "Tudortech" will only accept payments via EFT or Direct deposit if a free email address is provided.

Our Rights

We reserve the right to: 1. Modify or withdraw, temporarily or permanently, the Website (or any part of) with or without notice to you and you confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the Website; and/or 2. Change these Conditions from time to time and your continued use of the Website (or any part of) following such change shall be deemed to be your acceptance of such change. It is your responsibility to check regularly to determine whether the Conditions have been changed. If you do not agree to any change to the Conditions then you must immediately stop using the Website. 3. We will use our reasonable endeavors to maintain the Website. The Website is subject to change from time to time. You will not be eligible for any compensation because you cannot use any part of the Website or because of a failure, suspension or withdrawal of all or part of the Website due to circumstances beyond our control. Third Party Links

In an attempt to provide increased value to our Users, we may provide links to other websites or resources. You acknowledge and agree that we are not responsible for the availability of such external sites or resources, and do not endorse and are not responsible or liable, directly or indirectly, for the privacy practices or the content (including misrepresentative or defamatory content) of such websites, including (without limitation) any advertising, products or other materials or services on or available from such websites or resources, nor for any damage, loss or offence caused or alleged to be caused by, or in connection with, the use of or reliance on any such content, goods or services available on such external sites or resources.

Security Policy

As a PCI DSS Level 1 certified payment service provider, PayU ensures that all cardholder data is processed, transmitted and stored securely for every online transaction. The environment in which the transaction processing takes place is well protected against hacker attacks and PayU's double firewall security system, extensive use of SSL encryption for all transactions, and PayU's offline encrypted storage facility provide both merchants and customers with peace-of-mind and minimal risk.

Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).

Updating of these Terms and Conditions

We reserve the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time. Changes to these Terms and Conditions will become effective upon such changes being posted to this Website. It is the User's obligation to periodically check these Terms and Conditions at the Website for changes or updates. The User's continued use of this Website following the posting of changes or updates will be considered notice of the User's acceptance to abide by and be bound by these Terms and Conditions, including such changes or updates.

Consent

I understand that all the designs and trademarks are registered to "Tudortech" and hereby accept the terms and conditions. I undertake not to copy/duplicate the trademarks and designs directly or indirectly in anyway and understand the legal implications thereof. Should I be found to be in violation of this agreement I understand that I will be held liable for all legal costs incurred by "Tudortech" for any civil action or any legal action deemed necessary against me.

Pricing

Every effort is made to ensure the accuracy of pricing and product information. Instances may arise in which a product(s) are priced incorrectly on the website or where the product information supplied is inaccurate. Tudortech will not be held bound by the incorrect price(s) in cases where such error(s) occur. Due to fluctuations in exchange rates and consequent variances in our local suppliers' pricing, as well as the occurrence of periodic supplier price increases, Tudortech cannot guarantee that the price at which an item is backordered will be the price at which the goods will be sold once stock has landed in South Africa. In these instances Tudortech will either refund the total amount already paid, or should the client still wish to purchase the product, said client will be liable for the difference in price.

Incurred expenses

Tudortech is not responsible for any extra expenses incurred by the customer. Whether it be Bank Charges for a funds transfer or currency conversion charges on a International Credit Card.