

Privacy Policy

At "Tudortech", your privacy is important to us. This privacy policy is designed to inform you of what information "Tudortech" collects, why we collect such information and how we use the information we collect.

The products you purchase through the Dyson Online Webshop (<https://shop.dyson.co.za>) are provided by Tudortech, who are the official distributor for Dyson in South Africa. The order processing, fulfilment, delivery and the after-sales services are provided by Tudortech.

Please be aware that American Express and Diner's Club cards are not accepted as payments

Collection and Use of Information

In general, you can browse our Web Site without telling us who you are or revealing any personally identifiable information about yourself. As a policy, "Tudortech" does not and will not sell, trade or rent your personally identifiable information to third-parties, unless you have granted us permission to do so.

Personal Communications

If you provide "Tudortech" with personally identifiable information, this information may be used to communicate to you information regarding "Tudortech" and its products. Your personally identifiable information may also be used to improve and customize our Web Site's content and functionality.

Compliance with Law and Fraud Protection

We may collect and disclose any information, including personally identifiable information necessary to comply with any applicable law, regulation, legal process or governmental request. We may collect and possibly share personally identifiable information and any other information available to us in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any personal or as otherwise required by law. We may also exchange information, including personally identifiable information, with other companies and organizations for credit fraud protection and risk reduction.

Service Providers

We may share your personally identifiable information with authorized third party partners, agents and contractors. For example, when we need to ship something to you, we must share your name and address with our couriers.

Data Collection Devices, such as Cookies

In some instances, "Tudortech and Dyson" may collect non-personal data through cookies and web logs and other monitoring technologies. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. We use cookies on certain pages of our Web Site to, among other things, analyze our web page flow, measure promotional effectiveness, deliver you a more customized shopping experience, track visits from our affiliates and partners and allow the use of our shopping cart. "Tudortech and Dyson" does not use cookies to store or collect any personally identifiable information. You are always free to decline our cookies if your browser permits; although, by declining the use of cookies you may not be able to use certain features on the Web Site.

While "Tudortech and Dyson" and its affiliates shall take reasonable care to safeguard the information provided by you to "Tudortech and Dyson" from unauthorized access or disclosure, "Tudortech and Dyson" does not represent or guarantee that the safeguards will provide absolute protection.

"Personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA).